Three things every safety professional should know about their portable gas detectors, data management and their safety culture.

By: Dave Wagner, Director of Product Knowledge, Industrial Scientific Corporation

Ninety-six percent of all on-the-job injuries are caused by at-risk acts, according to DuPont Safety Resources. The other four percent of injuries are caused by at-risk conditions in the workplace. When at-risk acts and at-risk conditions converge, well...

From this paper, you will learn how the essential safety data stored within your gas detectors will help you make decisions that increase the safety of your workplace and build a stronger safety culture in your organization. Informed decisions strengthen the safety culture and will save lives; uninformed decisions create more unsafe behaviors and conditions. Managing the data in your gas detection program will position you to make more informed decisions.

As a safety professional, you must monitor three elements of your gas detection program at all times.

- 1. Do your gas detectors work properly?
- 2. Are your gas detectors being used correctly?
- 3. What gas hazards are your team members exposed to?

Data pertaining to these three key areas held within your gas monitoring instruments paints a picture of your gas detection program and safety culture.

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### 1. Do your gas detectors work properly?

A portable gas detector is a critical piece of equipment meant to save your life. If you are going to use it with confidence, you must know that it is in proper working condition. The most important elements of gas detector maintenance are

> function ("bump") testing and calibration. The processes are often thought to be too costly and too burdensome to perform on a regular basis. However, there are systems available that fully automate and document these functions, reducing the cost to your team. These systems also provide the data which is critical to assessing the overall health of the program.

**Bump testing** 

A brief exposure to

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confirms that the

The only way to be certain that a portable gas detector will respond properly when it encounters a life threatening gas condition is to test it with a known concentration of the

confirm the accuracy of its readings. This is done through routine calibration.

McGraw Hill Science and Technology Encyclopedia defines calibration as "the process of determining the performance parameters of an instrument by comparing it with measurement standards." Calibration assures that a device will produce results which meet or exceed some defined criteria with a specified degree of confidence.

Along with establishing a point of measurement accuracy, calibration provides insight into the condition of the sensors in the instrument. Gas sensors are consumable components with a finite life. Some sensors naturally last longer than others and the rate of consumption of some sensors more than others correlates directly to the amount of gas they are exposed to. Nevertheless, most, if not all gas sensors are consumable and their sensitivity and response to gas will degrade over time. The typical life span of various sensor types is shown below.

target gas before you use it. A gas monitor is a complex system that includes a sensor surrounded by sensitive electronics, alarms, a battery and a display. When you turn the instrument on, you can

easily see that the battery and display are working properly. But what about the rest of the instrument? Do the sensors and alarms work at all? What if the instrument was dropped causing the sensor to break internally? Did the sensor and alarm openings become obstructed when it fell in the mud? How do you know? A brief exposure to a gas concentration greater than the instrument alarm set points applied during a bump test confirms that the sensors and alarms function properly.

#### **Calibration**

While bump testing verifies that an instrument and its sensors are functional, it does not do anything to

1.5 – 2.0 years
3 – 5 years
1 – 4 years (depending on type)
5 – 10 years
2 – 4 years

Even in a sterile environment, all gas sensors will lose sensitivity over time. In the field, sensitivity loss occurs more rapidly. Effects of environmental conditions such as temperature, humidity, dust, dirt and rough handling all contribute to premature sensor degradation. Calibration adjusts the readings to account for changes due to these factors. It also allows you to monitor changes in the condition of the sensors and keep your fleet in proper working order by replacing these components at the appropriate times.

Although bump testing and calibration are distinctly different functions, executing both



correctly ensures that your gas detection equipment is working properly. Any time an instrument fails to respond properly during a bump test, a full calibration should be completed successfully before using the instrument again.

# 2. Are your gas detectors being used properly?

Despite all the advancements in gas detection technology, industrial workers still die from exposure to toxic or explosive gases. Gas detector manufacturers can produce the most reliable instruments available, but if they are not used properly, the likelihood of people being injured and killed will remain very high.

In an organization with a weak safety culture or poor processes, team members might not use their gas detectors correctly. They might not use them at all. Even with the highest skill levels, years of experience and the best of intentions, team members will be at risk if they are not supported by safety-conscious management working to improve the culture.

Usage indicators that will help you spot behaviors that have a negative impact on the safety of your team members can be seen in the data from your gas detection program. Here are some examples of at-risk behaviors that you should look for to know whether or not your gas detectors are being used properly.

#### Using gas detectors without a bump test

You should know if your team tested their gas detectors before the start of each shift. In a previous white paper, "Why Bump Testing Saves Lives: New data reveals the correlation between bump test frequency and gas detector failures," we discussed how data collected from more than 27,000 gas detectors shows that three in every 1,000 instruments used on a

daily basis are likely to fail a bump test and subsequently fail to respond properly to gas if it is encountered during use. This study was originally conducted in 2009 by Dr. Raghu Arunachalam, Ph.D., who is the Director of Emerging Technologies at Industrial Scientific Corporation. Since then, this likelihood has been confirmed in data collected over a period of eight years from nearly 47,000 gas detectors. As clear as this evidence is, workers still continue to use instruments without bump testing them first. Why?

You probably wouldn't feel safe flying in an airplane if you knew that the pilot had not performed the pre-flight inspection of the aircraft. And the captain wouldn't fly the plane himself if he knew the check list hadn't been completed properly. If you are going to be certain that the instrument you send out to the field will work if and when it is called upon to do so, you must make sure the bump test is performed each and every time. It is certainly worth repeating. The only way that you can be assured that a portable gas monitoring instrument will respond properly when it encounters a life threatening concentration of gas is to test it with a known concentration of gas.

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<b>Strong Safety Culture</b>
Instruments bump tested daily
High utilization of instrument fleet
• Fast response to alarm events
Alarm conditions quickly verified
to be cleared
High alarm events rarely occur
All alarm events investigated to
determine root cause

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### Using gas detectors that are overdue for calibration

A gas detector that is overdue for calibration is less likely to give accurate readings. It is also less likely to alarm at the appropriate time. Keeping the instrument calibration up to date provides confidence in its readings and its overall performance. Your team members are more likely to believe the readings and react appropriately to the warnings that the gas monitors provide rather than simply discount them as "false alarms".

### **Ignoring alarm events**

Too often, team

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at all.

You might wonder why someone would ignore an alarm from their gas monitor. Once again, a

poor safety culture can lead to this unsafe behavior. Team members have a drive to succeed and simply want to get the job done. Unfortunately, that drive, along with a false sense of security because similar conditions have been encountered before without any negative or catastrophic consequences, will eventually bring the

at-risk acts and the at-risk conditions to the point of convergence.

Dr. Arunachalam's gas detector study uncovered how often this occurs. On average, gas detectors go into high alarm once every 10 days. In 0.26 percent of those alarm incidents, the users turn the gas detector off while it is still in the alarming condition. This means that in a fleet of 50 instruments, users turn the unit off during a high alarm event 4.7 times over the course of a year. In other instances, users simply continue to work through the dangerous condition while the unit is alarming. The graph in Figure 1 shows how a worker continued to work through an alarming condition while the gas concentration exceeded the alarm point of 5 PPM (parts per million). When the gas concentration increased beyond 5 PPM the second time, the worker simply turned the detector off. If you see this happening on your team, you might want to find out if this is a part of a serious safety culture problem.



Figure 1 – Gas Exposure Above Alarm

### Not using gas detectors

Too often, team members do not use their gas detectors at all. The database used in Dr. Arunachalam's study shows that the average utilization rate of multi-gas detectors on a daily basis is approximately 15 percent. This may seem surprisingly low. However, investigators of gasrelated fatal accidents have often found no gas detectors at the accident scene, a gas detector attached to the victim in the off position, or most unfortunately, the gas detector was found left behind in the victim's truck. These findings support the data which suggests that gas detectors are not used as frequently as they should be.

# 3. What gas hazards are your team members exposed to?

The primary function of a gas detector is to detect hazardous gas concentrations and measure exposure levels. High alarm events on instruments indicate areas where at-risk conditions exist. Dr. Arunachalam's database has recorded more than 7 million gas detector alarm events. How many of these alarm events have been investigated to determine the root cause of the problem? How many of these events have even been reported? Every safety professional should know how often these at-risk conditions occur and which team members are being exposed to them. Knowledge of these conditions gives you the opportunity to take corrective action and mitigate the hazards before a catastrophic event or an injury to one of your team members occurs.



### **Identifying at-risk acts and conditions**

Now that you understand which at-risk acts and at-risk conditions you should be looking for, the question is how do you find them? You could have your team members manually record gas exposures and alarm events and also have them document all of their maintenance activities. However, the gas detectors and automated systems built to maintain them hold all of the data necessary to allow you to see if your detectors are working properly, if they are being used properly, and what gas hazards your team members are being exposed to with little or no manual intervention.

Bump test and calibration records will show you if your gas detectors are being maintained properly. As we have already discussed, gas detectors should be bump tested prior to each day's use or each work shift. Calibration should be performed at regular intervals according to the manufacturer's recommendations. Many manufacturers and industry groups such as the Industrial Safety Equipment Association (ISEA) support calibration of portable gas monitors at monthly intervals. Your documentation should show that these intervals are being adhered to regularly.

Detail on the condition of the sensors in your detectors will also come from keeping good calibration records. Recording the sensor's output at each calibration will allow you to track and trend the sensor's response over its lifespan. A recording and history of the sensor serial numbers will also give you evidence that the sensors are being replaced in a timely manner and that the instruments are being maintained properly.

Bump test and calibration records are also key pieces of evidence that point to whether or not your gas detectors are being used properly. Correlating bump test and calibration times with instrument use data shows that instruments are being properly tested before use. The simple fact that you can see that the tests are taking place on schedule is also evidence of this behavior.

Correlating data periods with times that team members are known to be performing field operations reveals whether or not your gas detectors are actually being used when they are supposed to be. Of all the at-risk behaviors, your team not using gas detectors when they should is probably the most dangerous. A lack of correlating data is clear evidence of a lack of use.

Other at-risk acts can be found by reviewing instrument alarm event and exposure data. Alarm events that last more than just a few minutes are indications that your teams are ignoring warnings from their instruments and working through at-risk conditions. Periods where no exposure data exists that begin suddenly during the course of an alarm event show that detectors are being turned off when alarm events occur. These events will only be found with careful analysis of the data. All gas reading data should be used to identify the at-risk conditions and hazards that your teams are exposed to. Alarm events and high exposure levels are clear evidence that your team may be in danger. But, prolonged gas exposures just below the alarm thresholds point to at-risk conditions just as clearly as the alarm events, and recurring instances of elevated readings from the same areas show where particular operations may lead to problems.

#### Using the data

Improvements to your safety culture will only occur if you use the data that you have available to you. Too often, data that is collected from a fleet of gas detectors is just stored in a file folder or database and never looked at again. Or worse yet, it is not looked at until some catastrophic event forces a postmortem investigation of the numbers. If your data is not going to be used for monitoring conditions and making improvements to your processes and environments, then why collect it in the first place? Doing something productive with all of the numbers has to be part of your plan to enhance the health of your gas detector program.

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Data should not make you do more work. It should work for you. There isn't a question about the value of having more data. To realize that value however, you must have a more efficient system accessing

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the data. You should have a system that organizes and presents it so that the health of your gas detection program can be seen at a glance. The system should alert you when there are problems and allow you to quickly drill down into the data to identify the root cause of any issue or at least show you where to look for it.

Data management systems are evolving rapidly. As more data is collected, more opportunities arise for innovative ways to use it. Today, there are systems using advanced predictive analytics to identify

the source of problems. Future systems will be able to predict incidents before they occur so that you make decisions quickly and take action to prevent them. But until then, there are many options for automating gas detection data management.

## What to look for in a gas detection data management system

A good gas detector data management system will give you full insight into the following data points.

### Do your gas detectors work properly?

Being able to see the condition of your equipment at a glance will let you know whether or not your team's monitors are in good working order and ready to keep them safe. You should be able to see:

- Bump test schedules and results
- Calibration schedules and results
- Instruments passed due for bump tests
- Instruments passed due for calibration
- Marginal or failed sensors
- Low, empty or expired calibration gas cylinders

### Are your gas detectors used properly?

You want the comfort of knowing that your gas monitoring instruments are being used in the way they were intended to be used, and that your team is working to avoid at-risk acts. Your system should tell you:

- If gas detectors were used without a bump test
- If gas detectors were used without completing the scheduled calibration
- If a gas detector was turned off during an alarm event
- If gas detector alarm values are set properly

### What gas hazards are your team members exposed to?

Alarm events tell you when your team is exposed to at-risk conditions and how they respond to them. Your data management system should show you:

- When alarm events happen
- Where alarm events happen
- Which gas detectors were in alarm
- Who was using the gas detector in alarm
- Type of gas that caused each alarm
- Concentration of gas during the alarm event
- Duration of the alarm event

#### The latest data management technology

Industrial Scientific's solution for managing your gas monitoring program is a hosted software platform called iNet Control. When coupled with an iNet DS Docking Station, iNet Control gives you complete visibility into your fleet of gas monitors and the effectiveness of your gas monitoring program. iNet Control's browser-based user interface allows you to schedule bump tests to take place daily, twice daily or anytime the detectors are docked. You can schedule calibrations to take place at the intervals you want and when you want them to occur. Gas exposure and alarm



event data will be downloaded from the detectors automatically on the schedule that you establish. Best of all, you can set these schedules, trigger events such as bump tests and calibrations to occur on demand and view your data from anywhere at any time. Whether you are on the factory floor, in your office, at home, or grabbing a quick lunch on the road, you can access your fleet information in iNet Control from any PC with Internet access 24 hours a day, seven days a week from anywhere in the world.



iNet Control will provide you with alerts when at-risks acts have taken place such as using an instrument without it being bump tested or turning an instrument off while it is in alarm. At-risk conditions will be revealed as you see each and every alarm event along with the level and duration of the exposure. iNet Control also allows you to make sure that your equipment is up to date with automatic downloads of all instrument and docking station updates and firmware enhancements. iNet Control is the only gas detection data management solution that provides you with:

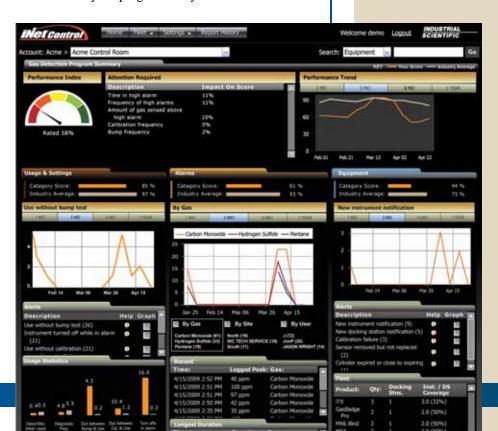
- Performance indicators and trend tracking
- Performance comparisons to industry averages
- Exposure trends to help identify potential problems
- Data and report customization

- Reports and alerts that are automatically emailed to you
- Automatic shipment of instruments, parts or calibration gas when problems with your equipment are detected or about to occur

The iNet database comprises the largest bank of gas detection data in the world. As of April 2011, iNet Control has access to more than 26 billion gas readings and more than 7 million alarm events downloaded from more than 47,000 instruments used on more than 2.500 customer sites in 19 countries around the world, iNet Control uses this data to measure an organization's performance against industry wide trends and estimate its risk profile. Today, iNet Control will give you complete visibility into the health of your gas detection program so that you make informed decisions and manage safety more effectively. In the future, iNet Control will merge your data with all of the other data points collected to predict and therefore prevent accidents and injuries before they occur.

To find out more about how iNet Control can help you manage the health of your gas monitoring program, contact Industrial Scientific for a free evaluation of your program today.

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### About the author



Dave Wagner, Director of Product Knowledge for Industrial Scientific has more than 20 years experience in the development and application of portable gas monitoring instruments and systems. He is a unique source of gas detection information. His formal training and broad experience give him insight that few others have in this industry. He excels at simplifying technical topics so that the average person can understand them.

Dave joined the company in 1986 as an Electrical Engineer. Since then, he has served in several positions within many departments, including:

- Chief Electrical Engineer
- General Product Manager
- Manager of Customer and Product Services
- General Manager of Service Operations
- Director, Portable Products
- Director of Engineering

Dave graduated from Penn State University with a bachelor's degree in Electrical Engineering. He also holds an MBA in Management and Technology from Carlow University.

Dave has authored many training/technical manuals along with multiple gas detection related articles for inclusion in leading safety publications. In addition, he has delivered numerous presentations for leading safety organizations such as ASSE, AIHce and FDIC.

### **Recently Published Articles:**

"Gas Detection in 2011: Have the rules changed?" *ISHN*, May 2011 www.ishn.com

"Does Your Gas Monitor Do What You Think It Does?" Occupational Health and Safety, October 2010 www.ohsonline.com

"What's All This TLV Stuff About Anyhow?" EHS Today, May 2010 www.EHSToday.com

"A week in the life of a portable gas monitor" *Occupational Health and Safety,* May 2009 www.ohsonline.com

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